

Corporate Sustainability Assessment Results

	Industry Average	Industry Best	Average Score of DJSI Members					Weight (%)
			World	Europe	North America	Asia Pacific	Emerging Markets	
Total Sustainability Score:	61	94	84	82	77	77	78	100
Economic Dimension	69	95	83	81	79	80	79	41
Anti-crime Policy/Measures	77	100	92	91	81	89	92	4
Brand Management	66	100	94	92	94	79	84	3
Codes of Conduct/Compliance/Corruption&Bribery	71	100	80	76	69	82	82	7
Corporate Governance	67	94	75	77	85	68	63	7
Customer Relationship Management	62	98	82	77	71	83	81	6
Financial Stability and Systemic Risk	89	100	93	86	94	98	96	4
Risk & Crisis Management	72	99	86	85	84	84	84	6
Supply Chain Management	51	98	73	72	68	59	70	2
Tax Strategy	50	94	66	69	59	62	49	2
Environmental Dimension	55	95	86	87	77	75	80	23
Business Risks and Opportunities	61	100	92	92	85	79	85	9
Climate Strategy	54	99	87	85	85	74	82	4
Environmental Policy/Management System	58	100	82	84	77	75	76	3
Environmental Reporting	57	100	91	90	76	80	90	4
Operational Eco-Efficiency	37	96	65	71	42	59	53	3
Social Dimension	55	95	84	81	75	74	77	36
Controversial Issues, Dilemmas in Lending / Financing	57	100	85	81	71	65	75	4
Corporate Citizenship and Philanthropy	52	100	89	83	86	78	79	3
Financial Inclusion	59	100	95	96	78	76	86	3
Human Capital Development	50	100	80	71	82	71	73	6
Labor Practice Indicators and Human Rights	68	100	86	87	71	80	80	5
Occupational Health and Safety	50	100	84	82	72	74	75	3
Social Reporting	51	94	81	81	65	73	80	4
Stakeholder Engagement	63	100	88	86	77	79	78	2
Talent Attraction & Retention	52	98	78	74	75	72	70	6
Minimum Total Sustainability Score for Index Inclusion			81	81	74	64	72	

Explanations: Percentile ranking, industry average and industry best scores are presented for comparison within the industry. Average scores on criterion level are provided for index members within each industry. The minimum lowest score for inclusion in each index is provided at the bottom, excluding the buffer rule and the error margin. For each row, weightings are shown in the last column as a percentage of the total weight of 100. All values are on a scale from 0 to 100. Further information on the assessment methodology can be found on www.sustainability-indices.com

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