

Corporate Sustainability Assessment Results

	Company Score	Percentile Ranking	Industry Average	Industry Best	Average Score of DJSI Members						Weight (%)
					World	Europe	North America	Asia Pacific	Emerging Markets	MILA Pacific Alliance	
Total Sustainability Score:	54	44	58	94	88	86	82	81	83	73	100
Economic Dimension	47	23	63	94	85	84	83	79	81	76	46
Anti-crime Policy & Measures*	12	0	73	100	93	93	88	88	94	95	4
Codes of Business Conduct*	29	1	70	100	87	85	87	85	87	79	7
Corporate Governance	69	65	61	87	74	76	81	65	63	54	7
Customer Relationship Management	57	40	67	100	91	90	90	89	91	89	4
Financial Stability and Systemic Risk	78	20	88	100	94	91	93	98	100	100	3
Impact Measurement & Valuation	0	80	9	100	32	30	15	23	21	25	2
Information Security & Cybersecurity	22	26	55	100	90	93	90	85	90	83	3
Materiality	0	30	49	100	92	90	90	84	88	81	3
Policy Influence	64	77	40	100	73	57	77	67	64	54	3
Risk & Crisis Management	78	54	75	100	96	97	93	88	92	87	7
Tax Strategy	50	58	55	100	85	88	60	72	70	64	3
Environmental Dimension	78	67	55	99	93	92	88	86	89	69	21
Business Risks and Opportunities	74	60	60	100	97	95	94	91	93	74	8
Climate Strategy	88	78	50	100	96	93	92	86	94	67	4
Environmental Policy & Management Systems	50	50	57	100	86	85	77	80	82	67	2
Environmental Reporting	95	79	60	100	97	95	90	88	95	72	4
Operational Eco-Efficiency	69	75	40	100	78	83	71	75	68	56	3
Social Dimension	48	44	54	96	88	86	78	79	83	72	33
Controversial Issues, Dilemmas in Lending & Financing	78	70	59	100	89	87	82	76	81	75	4
Corporate Citizenship and Philanthropy	78	59	59	100	93	93	88	87	91	88	2
Financial Inclusion	22	23	58	100	95	94	85	85	90	77	4
Human Capital Development	37	37	51	100	85	79	82	78	85	69	6
Human Rights	48	68	40	96	76	73	47	63	68	47	2
Labor Practice Indicators	33	14	65	100	88	93	75	83	88	92	2
Occupational Health and Safety	13	36	42	96	84	83	69	77	77	68	3
Social Reporting	50	46	57	100	92	89	83	85	88	68	4
Talent Attraction & Retention	68	68	52	100	86	88	77	79	76	72	6
Minimum Total Sustainability Score for Index Inclusion					85	84	75	74	81	62	

Explanations: Percentile ranking, industry average and industry best scores are presented for comparison within the industry. Average scores on criterion level are provided for index members within each industry. The minimum lowest score for inclusion in each index is provided at the bottom, excluding the buffer rule and the error margin. For each row, weightings are shown in the last column as a percentage of the total weight of 100. All values are on a scale from 0 to 100. Further information on the assessment methodology can be found on www.robecosam.com/csa

*MSA Impact: The score displayed here reflects a negative score impact as a result of our Media & Stakeholder Analysis (MSA). For more detailed information about the MSA and the score impact at criterion and total score level, please refer to the separate MSA report.

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