

Member of DJSI World, DJSI Europe

Company Information

Country	Spain
Market cap (USD million)*	38,819

*Source: S&P Global BMI, 31 July 2016

Company Description

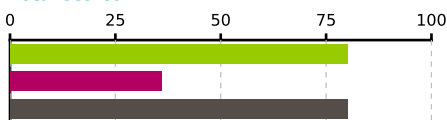
Industria de Diseno Textil SA (Inditex) is driven by a team of over 150,000 people worldwide working in over 7,000 stores. The Spanish retailing corporation reported record sales of EUR 20,9 billion in 2015 and a net profit increase of 15% including growth across all geographic regions. Inditex joined the effort to achieve the 17 Sustainable Development Goals (SDG) set by the United Nations in 2015. Inditex invested EUR 1.5 billion into its operations in 2015, which helped support its world-class logistics and export activities. In Spain alone, Inditex works with 7,500 suppliers in all industries, generating approximately EUR 4.5 billion in revenues and indirectly supporting more than 50,000 jobs. In 2015, the company opened 330 new stores in 56 markets, all of which meet eco-efficiency standards set by Inditex. Various existing facilities were also remodeled to bring the most demanding efficiency standards. As a result, 54% of stores are now eco-efficient, and the company has publicly set a goal of bringing all of them up to those standards by 2020.

Industry Drivers

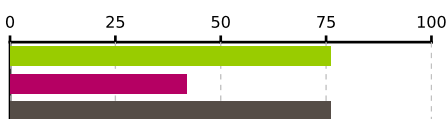
The retailing industry is dominated by multinational companies with global supply and distribution networks focused on increasingly sophisticated inventory management and marketing strategies. Brand management is a key success factor and successful retailers will need to continue to develop new strategies and technologies to retain and analyze customers' purchasing habits, as well as implement more responsive and tailored customer relationship management systems. Distribution channels such as e-commerce, home delivery services and pick-up systems are key value drivers. Faced with continuous stakeholder scrutiny, companies need to address the efficiency and safety of their supply chain management, distribution systems and the use and disposal of packaging. Labor and human rights issues within the supply chain also pose a key risk. Retailers must establish long-term relationships with suppliers and provide enhanced transparency on their supply chain management systems in order to minimize reputational risk and support operational efficiency.

Sustainability Scores

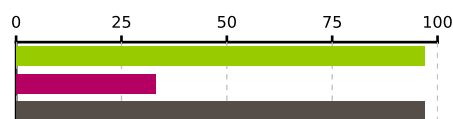
Total Scores



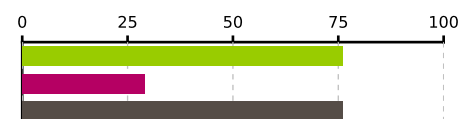
Economic Dimension



Environmental Dimension



Social Dimension

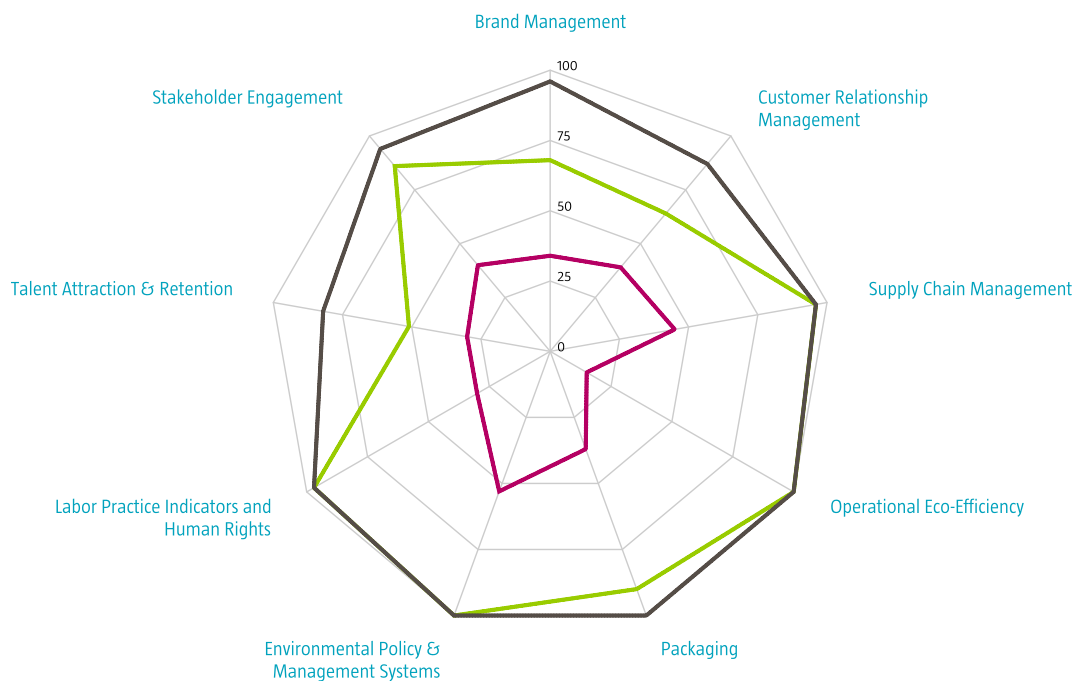


■ Industry best score ■ Industry average score ■ Industria de Diseno Textil SA

Sustainability Performance

Inditex has demonstrated industry leadership within the retail industry with its pioneering stance on human rights. It identified human rights and working practices in the supply chain as the material issues with most relevance to internal and external stakeholders, and has implemented best-in class human rights policies, due diligence processes and comprehensive risk assessments. The company's approach to public disclosure on these topics sets a new high standard for the industry. On the environmental front, Inditex has decreased its energy and water consumption demonstrating a commitment to operational eco-efficiency. Moreover, the company's 'Closing the Loop' program recycled more than 16,000 tons of textile in 2015 and it has set a new goal to eliminate all waste from its own activities by 2020.

Company Performance for Selected Criteria



■ Industry best score ■ Industry average score ■ Industria de Diseno Textil SA

For information on assessment criteria, visit www.robecosam.com/csa

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