

Unilever NV

COS Personal Products

Member of DJSI World, DJSI Europe

Company Information

| | |
|---------------------------|-------------|
| Country | Netherlands |
| Market cap (USD million)* | 79,451 |

*Source: S&P Global BMI, 31 July 2016

Company Description

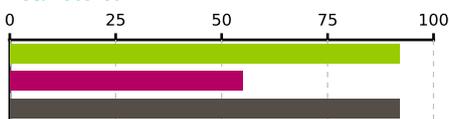
Unilever is a leading consumer goods provider in food, refreshments and personal products. With over 400 brands and a presence in over 190 countries, Unilever’s products are used by almost 2 billion people every day around the world. Personal Care is Unilever’s largest division, with a turnover of 20.1 billion euros, while its Foods business is home to its largest brand, Knorr. The company is expanding rapidly in emerging markets, where it generated 58% of its EUR 53.3 billion turnover in 2015. Listed in the Netherlands and the UK, the company employs more than 168,000 people worldwide. The company’s vision is to make sustainable living commonplace. Unilever believes that this can be achieved through innovation, efficient production and a deep understanding of consumers and societal trends.

Industry Drivers

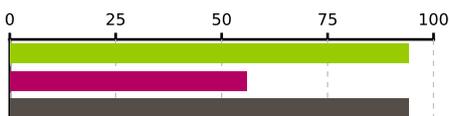
Personal products companies operate in a highly competitive, multi-brand environment. Brand management and product quality issues are a key focus for the industry, while companies need to continuously innovate to retain market positioning and gain market share. Recurring concerns over product safety and a growing demand for advanced products lead companies to develop improved & reformulated versions of traditional products. This, combined with a changing regulatory environment surrounding the use of ingredients & chemicals, drives innovation, ultimately setting higher quality and safety standards. Avoidance of toxins and a greater emphasis on more natural and sustainable products are key themes. Such factors, as well as restrictions on emissions, energy consumption and water use, have an impact on production and operating costs. Emerging markets continue to offer growth opportunities. Successful companies are establishing R&D centers in those regions, adapting and developing new products to local needs and tastes, and establishing a flexible, market-specific pricing strategy.

Sustainability Scores

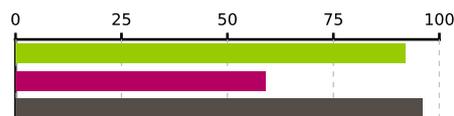
Total Scores



Economic Dimension



Environmental Dimension



Social Dimension



■ Industry best score ■ Industry average score ■ Unilever NV

Sustainability Performance

Unilever has established itself as the leader in the personal care industry. Strong innovation and a focus on areas of product stewardship such as packaging and raw material sourcing are embedded in the company's strategy. Sustainability is at the core of Unilever's vision, and this is evident throughout its operations. Unilever's brands demonstrate the company's dedication to creating a "sustainable living commonplace." For example, Dove is recognized for its Dove self-esteem project, which challenges beauty norms and encourages women to feel confident in their own skin. The project has reached 19 million young people and made Dove one of Unilever's top selling brands. Along with empowering female consumers, Unilever has also made excellent progress towards increasing the number of women in leadership positions -- 45% of management positions in the company are held by women. Unilever's sustainability strategies are directed by the Unilever Sustainable Living Plan, which sets ambitious goals, such as halving the environmental impact of the company's products. The company has reduced the amount of waste associated with the disposal of products by 29% since 2010. Unilever's transparent communication on supply chain issues promotes awareness of local sourcing, development and human rights issues, and earns the trust of its customers and other stakeholders.

Company Performance for Selected Criteria



■ Industry best score ■ Industry average score ■ Unilever NV

For information on assessment criteria, visit www.robecosam.com/csa

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