

# Amadeus IT Group SA

TSV IT services & Internet Software and Services

## Member of DJSI World, DJSI Europe

### Company Information

Country	Spain
Market cap (USD million)*	26,934

\*Source: S&P Global BMI, 31 July 2017

### Company Description

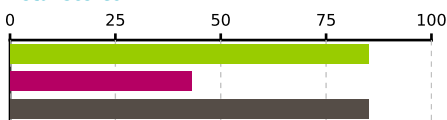
In 2016, Amadeus IT Group SA had approximately 15,000 employees and revenues of EUR 4.5 billion. The company designs and develops transaction processing solutions for the travel industry, operating through two segments, Distribution and IT Solutions. The Distribution Segment acts as an international network providing real-time search, pricing, booking, ticketing, and other processing solutions to travel providers and travel agencies. The IT Solutions Segment offers services that address airlines' operational requirements for passenger service systems, including reservation, ticketing, inventory management, departure control, and disruption management, and including e-commerce solutions. The company was founded in 1987 and is based in Madrid, Spain.

### Industry Drivers

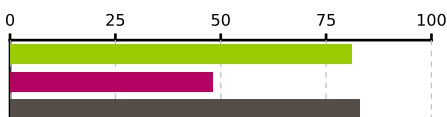
The IT services & Internet Software and Services industry consists of companies that provide such things as online databases, web design, and registration services. In addition, industry players develop and market internet software with the aim of helping clients run their business more efficiently by outsourcing business processes or developing new software applications. Therefore, data privacy and security are key priorities for customer satisfaction, attraction and retention, as well as for preventing potential legal and reputational risks. To protect client privacy and secure information technology, a rigorously enforced code of conduct covering access to confidential data is required. Knowledge management and human capital development are important for developing new products and fostering innovation, therefore attracting and retaining qualified staff is crucial. The industry's main environmental impacts stem from data center operations where, despite increasing efficiency, the exponential growth of data volume is requiring companies to focus on energy and water efficiency.

### Sustainability Scores

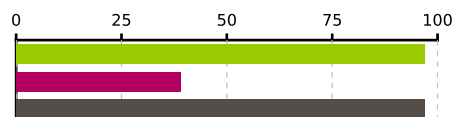
#### Total Scores



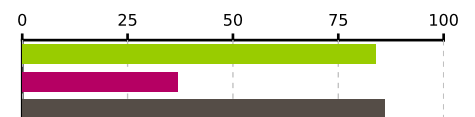
#### Economic Dimension



#### Environmental Dimension



#### Social Dimension

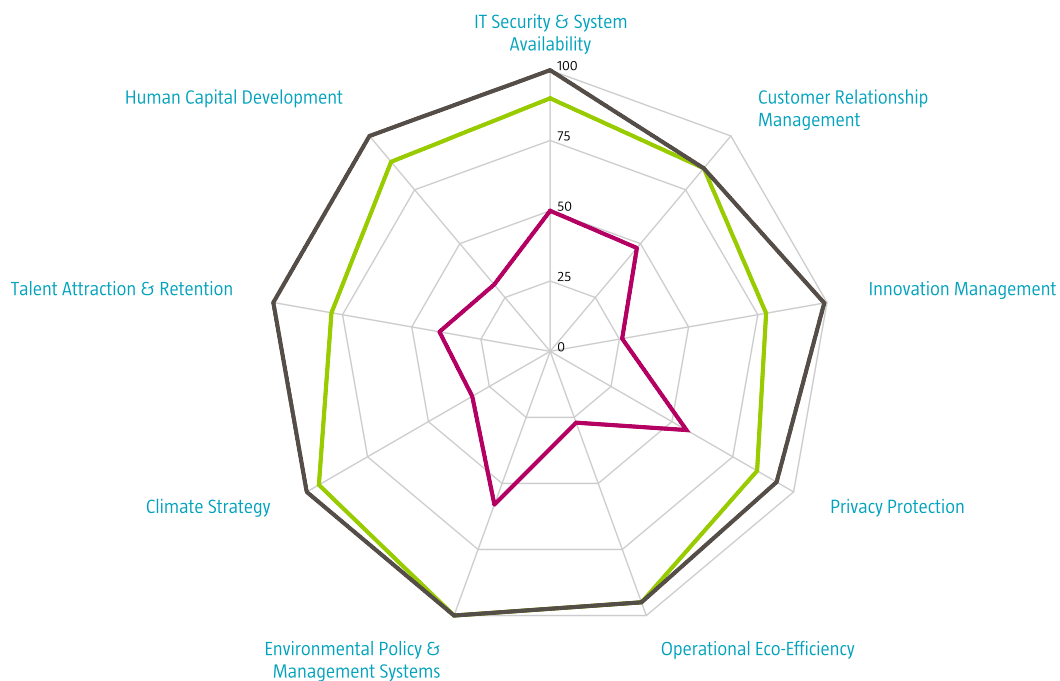


■ Industry best score    ■ Industry average score    ■ Amadeus IT Group SA

## Sustainability Performance

As a leading technology provider for the global travel and tourism industry, Amadeus IT Group SA considers itself uniquely placed to help facilitate social inclusion and environmental sustainability. In regard to its environmental sustainability, the company monitors resource consumption data (Energy consumption, CO2 emissions, Paper consumption, Water use and Waste generation), and achieved reductions in both relative water consumption as well as relative waste production. The company's corporate citizenship focuses on issues aligned with their business drivers, such as knowledge and skills transfer, particularly in the travel and tourism sector, and seeks to leverage its technology to improve response to global emergencies.

## Company Performance for Selected Criteria



■ Industry best score   ■ Industry average score   ■ Amadeus IT Group SA  
For more information on assessment criteria, please visit [www.robecosam.com/csa](http://www.robecosam.com/csa)

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